

Bonnet House Museum & Gardens is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the Bonnet House Museum & Gardens Website and governs data collection and usage. By using the Bonnet House Museum & Gardens Website, you consent to the data practices described in this statement.

Collection of your Personal Information

Bonnet House Museum & Gardens does not collect any personal information about individuals—such as names and postal or e-mail addresses—except when such information is knowingly provided.

There is also information about your computer hardware and software that is automatically collected by Bonnet House Museum & Gardens. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by Bonnet House Museum & Gardens for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Bonnet House Museum & Gardens Web site.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through any of Bonnet House Museum & Gardens public message boards, this information may be collected and used by others. Note: Bonnet House Museum & Gardens does not read any of your private online communications.

Bonnet House Museum & Gardens encourages you to review the privacy statements of Web sites you choose to link to from Bonnet House Museum & Gardens so that you can understand how those Web sites collect, use and share your information. Bonnet House Museum & Gardens is not responsible for the privacy statements or other content on Web sites outside of the Bonnet House Museum & Gardens and Bonnet House Museum & Gardens family of Web sites.

Use of your Personal Information

Bonnet House Museum & Gardens collects and uses your personal information to deliver services and information you have requested. Bonnet House Museum & Gardens also uses your personally identifiable information to inform you of other products or services available from Bonnet House Museum & Gardens. Bonnet House Museum & Gardens may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Bonnet House Museum & Gardens does not sell, rent or lease its customer lists to third parties. Bonnet House Museum & Gardens may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, Bonnet House Museum & Gardens may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Bonnet House Museum & Gardens, and they are required to maintain the confidentiality of your information.

Bonnet House Museum & Gardens does not use or disclose sensitive personal information, such as race, religion or political affiliations.

Bonnet House Museum & Gardens keeps track of the Web site pages our customers visit within the Web site in order to determine what information on the site is most popular and useful to visitors. This data is used to deliver customized content and advertising within Bonnet House Museum & Gardens to customers whose behavior indicates that they are interested in a particular subject area.

Bonnet House Museum & Gardens Web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Bonnet House Museum & Gardens or the site; (b) protect and defend the rights or property of Bonnet House Museum & Gardens; and, (c) act under exigent circumstances to protect the personal safety of users of Bonnet House Museum & Gardens, or the public.

Use of Cookies

The Bonnet House Museum & Gardens Web site uses “cookies” to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a Web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Bonnet House Museum & Gardens pages, or register with Bonnet House Museum & Gardens site or services, a cookie helps Bonnet House Museum & Gardens to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Bonnet House Museum & Gardens Web site, the information you previously provided can be retrieved, so you can easily use the Bonnet House Museum & Gardens features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Bonnet House Museum & Gardens services or Web sites you visit.

Security of your Personal Information

Bonnet House Museum & Gardens secures your personal information from unauthorized access, use or disclosure. Bonnet House Museum & Gardens secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Information Automatically Collected In the Bonnet House Museum & Gardens – Official Mobile App

When you use the App, we automatically collect specific data that are required for the use of the App. This data includes:

- Location, accuracy and date/time periodically throughout the day (only while at the attraction)
- Each visit to the Garden including date/time first seen and last seen
- Operating system
- Operating system version
- Device name
- Battery level
- Battery status (charging or not)
- Bluetooth status (on or off)
- Mobile network carrier name
- Currently connected Wi-Fi SSID
- Location permission status (on or off)
- IP address
- User's preferred locale
- Current time zone
- App version and build number
- App interactions (captured as events fed to Firebase Analytics and Keen IO)
- Date/time entered/exited geofence region (if you enter an offered geofence region)

This data is automatically sent to us, (1) so that we can make the service and the associated functions available to you; (2) to improve the functions and features of the App and (3) to prevent misuse and to rectify malfunctions and (4) to offer you a personalized guest experience. This data processing is justified on the basis that (1) the processing is required in order to fulfil the requirements of the contract between you as the data subject and us in accordance with Art. 6(1)(b) GDPR for the use of the App, or (2) we have a legitimate interest in guaranteeing the functionality and fault-free operation of the App and being able to offer a service that is in line with the requirements of the market and with the interests of the users and prevails over your rights and interests in the protection of your personal data in accordance with Art. 6(1)(f) GDPR

Changes to this Statement

Bonnet House Museum & Gardens will occasionally update this Statement of Privacy to reflect company and customer feedback. Bonnet House Museum & Gardens encourages you to periodically review this Statement to be informed of how Bonnet House Museum & Gardens is protecting your information.

Contact Information

Bonnet House Museum & Gardens welcomes your comments regarding this Statement of Privacy. If you believe that Bonnet House Museum & Gardens has not adhered to this Statement, please contact marketing@bonnethouse.org. We will use commercially reasonable efforts to promptly determine and remedy the problem.