All Sales Final Policy

All purchases made through Bonnet House Museum & Gardens, including admission tickets, special event tickets, classes, workshops, program registrations, memberships, and gift shop purchases, are final and non-refundable.

Bonnet House does not offer refunds, exchanges, credits, or transfers for purchases made in error, changes in personal plans, scheduling conflicts, weather conditions, or failure to attend a scheduled visit or event.

Please review your order carefully before completing your purchase to ensure that the dates, times, quantities, and selections are correct.

In the event that Bonnet House Museum & Gardens cancels a scheduled event or program, or is unable to provide a purchased service, Bonnet House reserves the right to determine an appropriate remedy, which may include a refund or credit.